



Case History

Ram goes berserk leaving trail of destruction

A runaway Ram leaves a trail of destruction after going berserk in a house in Burnley.

The animal, which was being chased by a desperate farmer who was trying to recapture it, charged straight through the patio doors of a property after seeing its own reflection in the glass, and mistaking this for a 'rival male'. This 'charging' behavior is a natural reaction for a Ram during breeding season.

While the Ram escaped totally unscathed; the property suffered thousands of pounds worth of damage. As well as charging through and smashing the patio doors, the Ram also charged at the oven door, again after seeing its own reflection and knocked over a widescreen TV. Due to the Ram being highly agitated and "spooked" during this incident, it also left a terrible mess of excrement throughout the property.

Homeowner Paula Smith was fortunately out of the house when this incredible incident occurred. However upon finding the damage and destruction caused, Paula needed her home to be cleaned and restored "top to bottom" promptly as guests were soon to be arriving from Australia to stay with her for her daughter's wedding.

Rainbow's branch in Burnley were instructed by the local NFU Mutual office to clean the property following the incident, which included replacing or restoring and deep cleaning all of the damaged carpets, replacing the smashed patio doors, restoring the appearance of the outside of the property, and redecorating the affected areas within the property.

Paula said of the incident "After the initial shock wore off, it made us laugh. It was fortunate that no one was in the house at the time because if the animal can come through toughened glass on a patio door, and through furniture, then it wouldn't have stopped for a mere person".

Rainbow's local Branch Manager commented: "It was probably the most unusual claim we have ever managed, but shows the scale and diversity of the type of work Rainbow can do."

Key Facts

Service

- Accidental Damage

Location

- North West

Services Employed

- Damage Report
- Contents Restoration
- Specialist Cleaning
- Redecorating Service



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You Recover™